

Free Information Session

Friday, March 10,

9–10:30 am

SDSU College of
Extended Studies

Enjoy Complimentary
Coffee and Pastries

To RSVP: email
lean.ces@sdsu.edu,
or call (619) 594-1153.

Professional Certificate in Lean Enterprise

Maximize Customer Value While Minimizing Waste

Dates and Times (All Thursdays)	Spring 2017 Lean Enterprise Course Topics
March 23, 8–4 pm	Lean Basics and Simulation
March 30, 8–4 pm	Plan Do Check Act (PDCA) Problem Solving and A3 Thinking
April 6, 8–4 pm	Value Stream Mapping — Current State Map/Tour Site
April 13, 8–4 pm	Value Stream Mapping — Future State Map/Tour Site
April 20, 8–4 pm	Kaizen Events/Administrative Lean
April 27, 8–4 pm	Visual Workplace and 5S/Project Mid- Term Presentations
May 4, 8–4 pm	Change Management/Creating a Sustainable Lean Culture
May 11, 8–4 pm	Quick Changeover/Mistake Proofing Cells and Facility Layout/Standard Work
May 18, 8–12 noon	Equipment Management/Tour Site
May 25, 8–12 noon	Metrics and Incentives/Tour Site
June 8, 8–4 pm	Project Presentations: Graduation

Noncredit Course No. LM 0001
Schedule No. 17SP 99522 PL
Dates: Thursdays, March 23–June 8 | **Fee:** \$2,995
Preferred Partners: \$2,699

Earn a Professional Certificate in Lean Enterprise and gain practical knowledge you can immediately apply in your workplace. During this 11-week program, you and your project team implement Lean concepts to your business, improving quality while decreasing costs.

Whether you work in service, transactional, or manufacturing processes, you and your organization will benefit from the experience of our seasoned instructors.

The Lean philosophy is a strategy for achieving significant improvement in performance through the elimination of waste in the total business process.

Learning tools include simulations, exercises, lectures, assignments, and a team project. A unique added value of SDSU's Lean Enterprise program is the site tour of San Diego companies to see how they are applying Lean principles.

The SDSU Advantage

- Learn administrative, manufacturing, and service applications
- Internationally recognized team of instructors
- Site tours of San Diego companies to see Lean in action
- Parking included and adjacent to classroom
- Course material, tours, continental breakfast, and lunch on full days are included

Workplace Benefits

- Improve quality while decreasing costs
- Reduce inventory and remove waste
- Develop a closer relationship with customers
- Execute projects that show quick ROI
- Amplify strategic business needs with tactical how-to's

"Kaizen events can be held to review just about any process, manufacturing or otherwise. We've held half a dozen here that have helped us tremendously and we are definitely not in manufacturing!" — Scott Crowley, chief operations officer, Lloyd Pest Control

For information email lean.ces@sdsu.edu,
or call (619) 594-1153, or visit
neverstoplearning.net/lean.

Advisory Board

Joe Colarusso **JVC Consulting**, James Grant **Kaiser Permanente**,
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Center (SWRMC)**



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