Service or Manufacturing: Lean Will Change Your Life

Lean enterprise is a strategy for streamlining the total business process, whether you work in service, manufacturing, or processing information or data. By learning the universally applicable Eight Wastes of Lean, you can transform the time, space, tools, effort, and expense of getting the job done.

During SDSU's 11-week Professional Certificate in Lean Enterprise, you and your project team will implement Lean concepts to your business, improving quality while decreasing costs. A unique and popular aspect of SDSU's program is the site tours of local companies to see Lean principles in action.

Graduates also cite using lean practices in their everyday life — from getting dinner in the oven, to chaos-free mornings with the kids on school days.

Lean Enterprise Information Session
Friday, Feb. 8, 2019 | 9–10:30 am

Get a preview of why San Diego's top companies have been sending their employees through SDSU's Lean Enterprise program since it began in 1999. Meet lead instructor Mike Osterling.

Enjoy complimentary coffee and pastries.

For more information, please email **lean.ces@sdsu.edu** or call **(619) 594-1153**.

The SDSU Advantage

- Learn administrative, manufacturing, and service applications
- Internationally recognized team of instructors
- Site tours of San Diego companies to see Lean in action
- Parking included and adjacent to classroom
- Course material, tours, continental breakfast, and lunch on full days are included

Workplace Benefits

- Improve quality while decreasing costs
- Reduce inventory and remove waste
- Develop a closer relationship with customers
- Execute projects that show quick ROI
- Amplify strategic business needs with tactical how-to's

For more information, visit **neverstoplearning.net/lean**, email **lean.ces@sdsu.edu**, or call **(619) 594-1153**.

SDSU Research Foundation Program

Spring 2019 | Lean Enterprise

Dates (Thursdays, and all times are 8 am–4 pm unless otherwise noted)	
Feb. 28	Lean Basics and Simulation
March 7	Value Stream Mapping – Current State Map/Tour Site: TBA
March 14	Value Stream Mapping – Future State Map/Tour Site: TBA
March 21	Plan Do Check Act (PDCA) Problem Solving & A3 Thinking
March 28	Quick Changeover/Mistake-Proofing Cells & Facility Layout/Standard Work
April 4	No class
April 11	Kaizen Events/Administrative Lean
April 18	Visual Workplace & 5S/Project Mid-Term Presentations
April 25	Change Management/Creating a Sustainable Lean Culture
May 2 8 am–12 noon	Metrics & Incentives/Tour Site: TBA
May 9 8 am–12 noon	Equipment Management/Tour Site: TBA
May 16 & 23	No class
May 30	Project Presentations: Graduation
Group discount available when three or more students register from the same company. Inquire for details.	

Student Testimonials

"Kaizen events can be held to review just about any process, manufacturing or otherwise. We've held half a dozen here that have helped us tremendously and we are definitely not in manufacturing!"
— Scott Crowley, Chief Operations Officer, Lloyd Pest Control

"SDSU's program came highly recommended by senior management … The classroom instruction was excellent and incorporated many exercises/examples to demonstrate the principles and encourage engagement — but my favorite part of the course was the site visits, especially at Costco Optical Lab and Taylor Guitars. In particular, I implemented a continuous improvement program (modeled closely on Costco's program), which has now been adopted in every manufacturing department at Cymer, and resulted in nearly 200 improvements in the past year!"
— Brian Slye, Manager, Optics Manufacturing and Reclaim Programs, Cymer

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